Hosted by the well-known and trusted operations experts at TBM Consulting Group:



→ Apr 17-18, 2024



TBM Consulting Group
Headquarters
507 Airport Blvd,
Ste. 105
Morrisville, NC 27560



### **DAY 1:**

Runs from 8:00 am to 5:00 pm and includes a lite breakfast, lunch, and group dinner.



### **DAY 2:**

Runs from 8:00 am to 4:00 pm and includes a lite breakfast and lunch.

# **Pricing**

#### \$1,500 per person

10% discount per person for two or more persons from the same company

**Register Now!** 

## Learn the Fundamentals of an Effective Lean Management System

If your investment in continuous improvement isn't generating significant and sustainable growth for your business, then it's time to put your management system through its paces. At our two-day intensive Management System Boot Camp, presented by the creators of the proven TBM Management System, you'll learn why your management system isn't working the way you need it to. And you'll discover how to get it into its best shape ever to quickly deliver the impact your business needs.

#### Who Should Attend?

- Plant Managers
- · Team Leaders
- · Shift Supervisors
- · Support Staff

#### What You'll Learn?

- The fundamentals of an effective Lean Management System structure
- Root causes of Management System Failures
- · The strengths and weaknesses of your existing system
- Proven techniques for adopting the right management practices
- · Abnormality management
- · Problem solving

# **DAY 1:** 8:00 am – 5:00 pm

Overview	Topics Covered
System Structure, Alignment & Connectivity to Financials  Management system overview & high-level structure, expected impact & importance, examples, and why you may need to adopt or adjust / improve effectiveness of your current system.	<ul><li>Introductions</li><li>Expectation Setting</li><li>System Structure</li><li>KPI setting &amp; alignment</li></ul>
Business Control  Review of the management processes that you must follow in order to drive business control.  How to use a business control center for running meetings, engaging departments, and reviewing progress. Begin using the TBM Business Control Center "in-a-box".	<ul> <li>Business Control, Tier Process</li> <li>Break</li> <li>Business Control Meeting Best Practices</li> <li>Exercise: How to Run a Business Control Meeting</li> </ul>
Lunch	
Abnormality Management & Problem Solving     How to create a process for abnormality management which includes tools and technology for diagnosing root causes of problems, problem solving, escalation, and sustainment.     Standardized roles and responsibilities for problem identification and course correction.	<ul> <li>Abnormality Management &amp; Problem Solving</li> <li>A3 Introduction</li> <li>Break</li> <li>Exercise: Problem Solving</li> </ul>
Pulse Check / Adjourn	

## **DAY 2:** 8:00 am - 4:00 pm

Overview	Topics Covered
Pulse Check Review	
<ul> <li>Management Behavioral Best Practices</li> <li>How to formalize systemic management behaviors to ensure that the important things are getting done. Understand required management behaviors, how to teach, coach and mentor vs. direct and do.</li> <li>Understand leadership standard work best practices.</li> <li>How to become a learning organization and drive effective execution down into the organization.</li> </ul>	<ul> <li>Layered Auditing and Gemba Coaching</li> <li>Break</li> <li>Leadership Standard Work</li> <li>Exercise: How to Practice Leadership Standard Work</li> </ul>
Lunch	
<ul> <li>Managing Your Team through Change</li> <li>How to manage apprehension</li> <li>How to evaluate and address flight risk</li> <li>How to communicate change</li> </ul>	
Tracking Baseline Performance  How to identify gaps and improvement priority areas in your current system. TBM will review their diagnostic approach and provide examples of how other companies have used the assessment to create a go-forward improvement plan.	
Wrap-Up / Adjourn	



