Hosted by TBM Consulting Group

Produced in collaboration with:



Management System Bootcamp

FOR SENIOR OPS LEADERS

Learn what it takes to build a lean management system that delivers clear financial results during this intensive two-day workshop for operating executives in manufacturing and field service organizations.

Hosted by the well-known and trusted operations experts at TBM Consulting Group

MARCH 10-11, 2020

Embassy Suites by Hilton
Charlotte, NC.

Book your room online prior to February 19th to receive the discounted rate of $189/night. Use the group block name "TBM Managment Sysytem Bootcamp" when you make your reservation.

DAY 1: MARCH 10

Runs from 8:00 am to 5:00 pm and includes a lite breakfast, lunch, and group dinner.

DAY 2: MARCH 11

Runs from 8:00 am to 4:00 pm and includes a lite breakfast and lunch.

Separate tracks for field service and manufacturing organizations.
Be sure to indicate your company type when you register.

Kick Your Lean Management System into High Gear. And Get the Business Results You Demand.

If your investment in continuous improvement isn't generating significant and sustainable growth for your business, then it's time to put your management system through its paces. At our two-day intensive Management System Bootcamp, presented by the creators of the proven TBM Management System, you'll learn why your management system isn't working the way you need it to. And you'll discover how to get it into its best shape ever to quickly deliver the impact your business needs.

WHO SHOULD ATTEND?

- COOs
- Vice Presidents of Manufacturing, Operations, Supply Chain, or Lean/Continuous Improvement
- Directors of Operations and Site Leaders are welcome to attend with members of the executive team

WHAT YOU'LL LEARN?

- The fundamentals of an effective lean management system
- Root causes of management system failures and shortcomings and how to avoid them
- The strengths and weaknesses of your existing system
- Proven techniques for adopting the right management practices and driving behavioral change
- Teaching and coaching strategies to get your entire team on board

DAY 1: March 10, 2020 | 8:00 am – 5:00 pm

Time	Overview	Topics Covered
8:00 – 9:30 am	**SYSTEM STRUCTURE, ALIGNMENT & CONNECTIVITY TO FINANCIALS** Management system overview & high-level structure, expected impact & importance, examples, and why you may need to adopt or adjust / improve effectiveness of your current system. How to ensure alignment from strategic objectives and translate into annual operating plans (AOP).	• Introductions • Expectation Setting • System Structure • KPI setting & alignment
9:30 – 12:00 pm	**BUSINESS CONTROL** Review of the management processes that you must follow in order to drive business control. How to use a business control center for running meetings, engaging departments, and reviewing progress. Begin using the TBM Business Control Center "in-a-box".	• Business Control, Tier Process • Break • Business Control Meeting Best Practices • Exercise: How to Run a Business Control Meeting
12:00 – 12:30	Lunch	
12:30 – 4:55 pm	**ABNORMALITY MANAGEMENT & PROBLEM SOLVING** How to create a process for abnormality management which includes tools and technology for diagnosing root causes of problems, problem solving, escalation, and sustainment. Standardized roles and responsibilities for problem identification and course correction.	• Abnormality Management & Problem Solving • A3 Introduction • Break • Exercise: Problem Solving
4:55 – 5:00 pm	Pulse Check / Adjourn	
6:15 pm	Casual Group Dinner	Sullivan's Steakhouse

DAY 2: MARCH 11, 2020 | 8:00 am – 4:00 pm

Time	Overview	Topics Covered
8:00 – 8:15 am	Pulse Check Review	
8:15 – 12:00 pm	**MANAGEMENT BEHAVIORAL BEST PRACTICES** How to formalize systemic management behaviors to ensure that the important things are getting done. Understand required management behaviors, how to teach, coach and mentor vs. direct and do. Understand leadership standard work best practices. How to become a learning organization and drive effective execution down into the organization.	• Layered Auditing and Gemba Coaching • Break • Leadership Standard Work • Exercise: How to Practice Leadership Standard Work
12:00 – 12:30	Lunch	
12:30 – 1:30 pm	**GOVERNANCE** How to ensure that the organization is aligned. Steering committee role and structure.	• Steering Committee
1:30 – 2:45 pm	**TRACKING BASELINE PERFORMANCE** How to identify gaps and improvement priority areas in your current system. TBM will review their diagnostic approach and provide examples of how other companies have used the assessment to create a go-forward improvement plan.	
2:45 – 3:00 pm	Break	
3:00 – 4:00 pm	Wrap-Up / Adjourn	

Your TBM Management System Bootcamp Instructors



BILL REMY
Chairmen and CEO, TBM Consulting Group

His career expertise includes deep knowledge of operational performance improvement, site transitions, acquisition integration, new product development and supply chain management.



DAN SULLIVAN
Executive Vice President, TBM Consulting Group

Leads TBM's North American consulting operations. Longtime operations executive, a coach at heart and passionate about operational excellence, culture change and results.



GARY HOOVER
Vice President, TBM Consulting Group

Former operations executive and military officer who has taken a lead role working with field service organizations to implement operational excellence for maximum efficiency and improved performance.



JOHN LEWIS
Director, Field Service Operations Vertical, TBM Consulting Group

Pioneering subject matter expert bringing operational excellence to field services. Experience with management system implementation, maximizing field efficiency, improving job site productivity, optimizing dispatch and scheduling processes, and standardizing vehicle organization for tool availability and better productivity.

HOW YOU'LL WIN?

When your lean management system is in shape and operating the way it should, your organization can:

- Establish strategic objectives at every level
- Deploy goals and action plans for executing strategy
- Align KPIs with daily work
- Measure performance and create a problem-solving culture to stay on track
- Develop leaders capable of leveraging the full abilities of every member of the team

Ultimately, your management system can and should accelerate the achievement of strategic goals and help you sustain the financial gains you make. Management System Bootcamp helps make that happen fast.

REGISTER NOW

Get your lean management system in shape to deliver the results you need .Visit **our registration page** or contact Cathy Walker at **cwalker@tbmcg.com** or **919.313.1806** to register.

"I'm fired up and ready to go. It was exciting, thought provoking and engaging."

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SPEED WINS EVERY TIME

TBM specializes in operations and supply chain consulting for manufacturers and distributors. We push the pedal down in your operations to make you more agile and help you accelerate business performance 3–5x faster than your peers.

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